



October 7, 2022

Dear Holly Ridge Families,

Fall is here, so it is time for another Holly Ridge Center (HRC) services update to keep you informed as we all try to navigate the changing COVID requirements. Please know that the requirements HRC follows are largely mandated by our designation as a WA State health care provider and Early Services for Infant and Toddlers recommendations.

### EVALUATIONS & SERVICES

HRC currently offers evaluations in-person at Holly Ridge Center or via telehealth using Zoom as appropriate for your child's needs, provider's recommendation, and your desires.

HRC currently offers families three service options:

1. In-person in your home or other location in the community
2. Telehealth (virtual services) using Zoom as the delivery platform
3. Hybrid model – a combination of in-person and telehealth

These options will be discussed with you at your child's Initial Individual Family Service Plan (IFSP) meeting. Services can be adjusted as needed to meet the unique needs of your child and family.

### HEALTH SCREENINGS (during in-person visits)

- Families will sign consent for in-person visits and services. This consent outlines the masking and COVID procedures for both HRC staff and families. HRC staff will continue to complete health screenings with families being seen in-person for services. We ask if your child or a family member is not feeling well that you cancel your in-person session for that day.

### MASKING

- Masking at our facilities for in-person evaluations or services is required for all staff and families.
- Masking for in-person services in your home or outdoors is no longer required for parents/caregivers.
- HRC staff will continue to mask when they provide in-person services in your home unless the services are performed outdoors.

### COVID

- We ask if you, your child, or a family member does not feel well please cancel your appointment for the day.
- If you or anyone in your home tests positive for COVID please let your provider know, appointments will need to be cancelled.



HRC is proceeding cautiously when dealing with COVID and other illnesses. Again, know that we must closely follow WA State Healthcare Provider COVID requirements while continuing to navigate the changing COVID mandate environment. Please know our goals are to keep you, your child, and our staff safe while continuing to maximize services the best we can within those changing requirements.

If you have any questions about our policies or requirements, please do not hesitate to call Holly Ridge.

Sincerely,

A handwritten signature in blue ink that reads "Alicia Skelly". The signature is written in a cursive style.

Alicia Skelly  
Infant Toddler Program Director  
360-373-2536